

Cancellation Policy

Customers apply for a refund through aswaq-infinity

- * If the order qualifies, the customer will get a refund within 9 days of cancellation.
- * The customer gets 100% of the transaction. Including booking fee, payment fee, refund protection fee, etc.
- * The redemption process is done through Aswaq-Infinity.

Privacy policy

ASWAQ INFINITY

The Aswaq Infinity site pledges to fully respect the privacy of visitors, we have made this privacy so that you can be completely confident

That we will protect everything related to you and your privacy, this privacy policy document outlines the types of information

The character that we will care about and collect here in the Aswaq Infinity site for online shopping.

data protection

The Aswaq Infinity site includes physical, electronic and administrative procedures to maintain the confidentiality of your personal information, including

This includes Secure Sockets Layer (“SSL”) for all financial transactions through the website. We use

SSL encryption to protect your personal information on the Internet, and we also take several steps to protect your personal information

Your personal information in our facilities. Access to your personal information is strictly prohibited. your information

Personal Information Only granted to employees who need access to your personal information to perform a specific job. Location

Aswaq Infinity has the right to share customer information only if formally requested by the government and/or the law.

Aswaq Infinity does not share customer information with any third party in any other case.

Modify this policy periodically:

Yes, it is possible for us to amend this policy from time to time, and this is of course for your benefit first and for you to know how we respect

Your privacy properly, and when we do this, we put a note on the site of the change to enter, read and know your rights with us.

What information can we take from you?

On this site, make sure that we do not take any personal information from you without your knowledge. Rather, any data we obtain is only because of

That you are the one who registered it based on his desire, to obtain products of

interest to you through the site. This data includes that customers of The Aswaq Infinity website agrees to read and accept the terms below:

- Membership is not required to shop on the Aswaq Infinity site.
- Aswaq Infinity “Site” reserves the right to make any changes to the information on the site, including prices, pictures, Specifications and any other information.
- The Aswaq Infinity site reserves the right to refuse an application in the event that the price of the product is wrong and sold.
 - Users of the Aswaq Infinity website know and acknowledge that the products sold on the Aswaq Infinity website are final to the user
It must not be resold.
 - It is not possible to reuse, copy or imitate any image or graphic on the site without written permission from the Aswaq Infinity site.
 - The Aswaq Infinity site will use any information it collects from customers to serve them better.
 - No customer information will be shared with any third party. Address and phone number information is necessary for delivery purpose
Products and other information required for sales campaigns.
 - All customer and payment information is protected by secure 128 mbit SSL Segment Information Protection.
 - No credit card information is stored on the Aswaq Infinity website servers. Our servers only act as a bridge between devices
Customer and bank computer.

Cookies and Internet Counters:

The Aswaq Infinity site uses cookies to save information about the settings of visitors, as this information is recorded when Entering any of the pages of the “Jenn” website, and this does not affect your performance or your browsing at all, but it is very useful in some cases. Sometimes that requires constant access to your online accounts.

Modify this policy periodically

ASWAQ INFINITY

Damaged products:

Aswaq Infinity Shop guarantees that all products are new, unused and undamaged, however if there is any damage to the product
Please inform us within three days of receiving the product. The store Aswaq Infinity will replace the product at our cost
Shipping.

Terms of use

The customer undertakes to provide correct information in order for the store to

communicate with him and deliver the order.

Unconfirmed order will be canceled automatically when 24 hours have passed from placing the order and issuing the invoice.

The Aswaq Infinity store will ship and send the order to the address provided to us, shipping takes from one day to

A maximum of five working days, depending on the address of the residence.

Terms of return and exchange:

1. The exchange and return policy is available in the Aswaq Infinity store when the product sent is incorrect.

2. The store bears the costs of shipping and replacement in the event that a wrong product arrives to you, or is damaged. And if you wish

This is not possible, taking into account the return or exchange for any other reason, the Aswaq Infinity store adheres to the health requirements of the product.

3. In the event that a customer purchases products through Mada, Visa, or Paypal, and the customer wishes to recover the amount, the amount will be returned For the same credit card or PayPal account from which the purchase was made.

4. In the event that the customer receives free shipping/delivery when there are temporary free shipping/delivery offers, and he wishes to return Products, Aswaq Infinity store has the right to recalculate the free shipping/delivery cost

5. If the customer does not receive the order from the shipping company after 5 days and the shipping cost has been paid, the order will be returned

To the store, and accordingly, the value of the order is returned only without the value of the shipping, and if he wants to return the order, he bears the shipping cost one more time

Replacement and Return:

To ensure that we provide the best customer service, all your purchases from the Aswaq Infinity store are subject to exchange and return within 7 days if there is an error in size or color.

All you have to do is:

Ensure that the product remains in its original condition.

It is excluded from return and replacement if the order size and color is correct, as the corsets are treated as clothes by filling out the return and replacement request form, and you will be contacted directly.

The interior, please be careful when choosing the size and color